

## **Notice of Cyber Incident**

The City of Sandstone, Minnesota (“City” or “Sandstone”) is writing to share that the City, like many other organizations around the country, has been the victim of a criminal cybersecurity event. At this time, we are not aware of any specific access to or misuse of private data. However, as part of our commitment to transparency, we are sharing how this incident may have affected private data and, as a preventative measure, provide steps that concerned individuals can take to protect their personal information.

The City takes the privacy and security of private data very seriously and we sincerely regret any concern this incident may cause.

### **What Happened?**

Unfortunately, like many other organizations across the country, the City was the victim of a cybersecurity incident. On or about April 8, 2026, the City discovered disruptions to our computer systems. We quickly determined we were the victim of a ransomware incident. The City immediately took steps to stop the incident and engaged outside cybersecurity experts to assist and investigate this event. Our systems are currently secure, and our operations have returned to normal.

Due to the nature of ransomware, it is possible that private data may have been accessed by the perpetrators of the incident. However, we are committed to being transparent about this matter and have decided to provide identity monitoring for our employees, out of an abundance of caution. We have also made arrangements for any concerned citizens to also take advantage of this free identity monitoring.

### **What Information Was Involved?**

The potentially affected data may include one or more of the following data elements: name, address, Social Security number, financial account routing and account number, and/or date of birth.

At this time, we have no evidence suggesting that any data has been misused or published to the dark web as a result of this incident. But, out of an abundance of caution, **the City has arranged to provide potentially affected citizens or employees with the option to receive free identity monitoring.**

### **What We Are Doing**

The City has contacted and is cooperating with law enforcement regarding this incident. The City is supporting all law enforcement investigations to bring the perpetrators to justice. We are also taking steps to improve our cybersecurity posture in consultation with outside experts.

The City is preparing a report on the facts and results of its investigation into this incident. You may request delivery of an investigation report related to this incident by physical mail or email.

To request a copy, please send a written request via mail to P.O. Box 641, 119 Fourth Street, Sandstone MN 55072, or via email to [investigationreport@sandstonemn.gov](mailto:investigationreport@sandstonemn.gov).

### **What You Can Do**

Out of an abundance of caution, the City has arranged to provide free identity monitoring services for any citizens or employees that would like to receive additional protections. If you are concerned about this incident and wish to receive identity monitoring, please email us at [monitoring@sandstonemn.gov](mailto:monitoring@sandstonemn.gov).

Experian is a global leader in identity risk mitigation and response, and its team has extensive experience helping people who have sustained unintentional exposure of private data.

In addition to activating the free identity monitoring that the City is offering, please review the enclosed “Additional Resources” section below. This section describes additional steps to help protect personal information, including recommendations from the Federal Trade Commission regarding identity theft protection and details on placing a fraud alert or a security freeze on your credit file.

### **For More Information**

If you have any further questions regarding this matter or the identity monitoring services provided, please call 833-918-0249, Monday through Friday, from 8:00 a.m. to 8:00 p.m., Central Time, excluding major U.S. holidays, until August 31, 2026. Please be prepared to provide the engagement number **B165149**.

## ADDITIONAL RESOURCES

### Review Your Account Statements and Obtain and Monitor Your Credit Report

As a precautionary measure, we recommend that you remain vigilant by regularly reviewing and monitoring account statements and credit reports to detect potential errors or fraud and identity theft resulting from the security incident. You may periodically obtain your free credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

**Equifax**  
P.O. Box 740241  
Atlanta, GA 30374  
1-800-685-1111  
[www.equifax.com](http://www.equifax.com)

**Experian**  
P.O. Box 9701  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**  
P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for inaccurate information, such as a home address and Social Security number. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

### Notify Law Enforcement of Suspicious Activity

You should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including local law enforcement, your state attorney general, and the Federal Trade Commission (FTC). To file a complaint with the FTC, use the below contact information or website.

**The Federal Trade Commission**  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
1-877-ID-THEFT (1-877-438-4338)  
TTY: 1-866-653-4261  
[www.IdentityTheft.gov](http://www.IdentityTheft.gov)

Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company which the account is maintained.

### Credit Freezes

You have the right to put a security freeze, also known as a credit freeze, on your credit file, so that no new credit can be opened in your name without the use of a Personal Identification Number (PIN) that is issued when you initiate a freeze. A credit freeze is designed to prevent potential creditors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. Should you wish to place a credit freeze, please contact **all three** major consumer reporting agencies listed below.

**Equifax**  
P.O. Box 105788  
Atlanta, GA 30348

**Experian**  
P.O. Box 9554  
Allen, TX 75013

**TransUnion**  
P.O. Box 2000  
Chester, PA 19016

1-800-685-1111  
www.equifax.com

1-888-397-3742  
www.experian.com

1-888-909-8872  
www.transunion.com

You must separately place a credit freeze on your credit file at each credit reporting agency. The following information should be included when requesting a credit freeze:

- 1) Your full name, with middle initial and any suffixes;
- 2) Your Social Security number;
- 3) Your date of birth (month, day, and year);
- 4) Your current address and previous addresses for the past five (5) years;
- 5) A copy of your state-issued identification card (such as a state driver's license or military ID);
- 6) Proof of your current residential address (such as a current utility bill or account statement); and
- 7) Other personal information as required by the applicable credit reporting agency.

If you request a credit freeze online or by phone, then the credit reporting agencies have one (1) business day after receiving your request to place a credit freeze on your credit file report. If you request a lift of the credit freeze online or by phone, then the credit reporting agency must lift the freeze within one (1) hour. If you request a credit freeze or lift of a credit freeze by mail, then the credit agency must place or lift the credit freeze no later than three (3) business days after getting your request. More information regarding credit freezes can be obtained from the FTC and the major consumer reporting agencies.

### **Fraud Alerts**

You also have the right to place an initial or extended fraud alert on your file at no cost. An initial fraud alert will stay on your credit file one (1) year. The alert informs creditors of possible fraudulent activity within your report and requires the creditor to verify your identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years. Should you wish to place a fraud alert, please contact any one of the three major consumer reporting agencies listed above. The agency you contact will then contact the other two. More information regarding fraud alerts can be obtained from the FTC and the major consumer reporting agencies.

### **Monitor Your Personal Health Information**

If applicable to your situation, we recommend that you regularly review the explanation of benefits statement that you receive from your insurer. If you see any service that you believe you did not receive, please contact your insurer at the number on the statement. If you do not receive the regular explanation of benefits statements, contact your provider and request them to send such statements following the provision of services in your name or number. You may want to order copies of your credit reports and check for any bills that you do not recognize. If you find anything suspicious, call the credit reporting agency at the phone number on the report. Keep a copy of this notice for your records in case of future problems with your records.

### **Additional Resources and Information**

You can obtain additional information and further educate yourself regarding identity theft and the steps you can take to protect yourself by contacting your state attorney general or the FTC. The FTC's contact information and website for additional information is:

**The Federal Trade Commission**  
600 Pennsylvania Avenue, NW  
Washington, DC 20580  
1-877-ID-THEFT (1-877-438-4338)  
TTY: 1-866-653-4261  
www.ftc.gov/idtheft

**For Virginia residents:** You may contact the Virginia Attorney General's Office at 202 North Ninth Street, Richmond, VA 23219; 1-804-786-2071; or <https://www.oag.state.va.us/contact-us/contact-info>.

**For Connecticut residents:** You may contact the Connecticut Office of the Attorney General at 165 Capitol Avenue, Hartford, CT 06106; 1-860-808-5318; or <https://portal.ct.gov/ag>.

**For District of Columbia residents:** You may contact the Office of the Attorney General for the District of Columbia at 400 6th Street, NW, Washington, DC 20001; 1-202-727-3400; or <https://oag.dc.gov/consumer-protection/consumer-alert-online-privacy>.

**For Iowa residents:** You may contact law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. The Iowa Attorney General's Office can be reached at 1305 E. Walnut Street, Des Moines, IA 50319; 1-515-281-5164; or [www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov).

**For Maryland residents:** You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202; 410-576-6300; 1-888-743-0023 (toll free), or <https://www.marylandattorneygeneral.gov/Pages/contactus.aspx>.

**For Massachusetts residents:** You may contact the Office of the Massachusetts Attorney General at 1 Ashburton Place, Boston, MA 02108; 1-617-727-8400; or <https://www.mass.gov/orgs/office-of-the-attorney-general>. You have the right to obtain a police report if you are a victim of identity theft.

**For New Mexico residents:** You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your credit file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf) or [www.ftc.gov](http://www.ftc.gov).

**For New York residents:** The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>. You may also contact the Bureau of Internet and Technology (BIT) at 28 Liberty Street, New York, NY 10005; 212-416-8433; or <https://ag.ny.gov/about/about-office/economic-justice-division#internet-technology>.

**For North Carolina residents:** The North Carolina Attorney General's Office may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 919-716-6400; or <https://ncdoj.gov/contact-doj/>.

**For Oregon residents:** We encourage you to report suspected identity theft to the Oregon Attorney General at 1162 Court Street NE, Salem, OR 97301; 1-877-877-9392; 1-503-378-4400; or [www.doj.state.or.us](http://www.doj.state.or.us).

**For Rhode Island residents:** You may contact the Rhode Island Office of the Attorney General at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; or <https://riag.ri.gov/>. You have the right to obtain a police report if you are a victim of identity theft. Zero Rhode Island residents were impacted by this breach.